

**SYSTEM AND METHOD FOR ROUTING EMAIL MESSAGES TO APPROPRIATE
ONES OF GEOGRAPHICALLY DISTRIBUTED EMAIL SERVERS****ABSTRACT OF THE DISCLOSURE**

A system and method are disclosed which enable email messages to be routed to an email server determined to be appropriate for handling such email messages without requiring human intervention to accomplish such routing. Preferably, an entity implements a web server and a plurality of geographically distributed email servers. A user submits information to the web server, which is formatted into an email message and transmitted to an email server. The email server autonomously determines the appropriate one of a plurality of geographically distributed email servers to which the email message should properly be routed, and then autonomously sends the email message to such appropriate email server for handling by personnel assigned thereto. Alternatively, the web server may autonomously determine the appropriate email server to which the email message should be routed. Such appropriate email server is determined as having an associated characteristic corresponding to a characteristic of the user.